

1. Core HIPAA Principles

- Privacy Rule: Protect patient information (PHI) in all forms—verbal, written, and electronic.
- Security Rule: Safeguard electronic PHI (ePHI) through administrative, physical, and technical measures.
- Minimum Necessary Standard: Access or share only the information needed to perform your job.
- Patient Rights: Patients can request access to their medical records and must authorize most disclosures.
- Reporting: Immediately report any suspected privacy or security incident to your Privacy or Security Officer.

2. Everyday HIPAA Best Practices

- Never discuss patient information in public or common areas.
- Always **lock your computer screen** when leaving your desk.
- Verify fax numbers and email addresses before sending PHI.
- Use secure messaging or encrypted email when sharing PHI electronically.
- Store paper charts or printed PHI in secure areas when not in use.
- Dispose of PHI only in approved shredding bins.
- Keep **passwords private**—never share them, even with coworkers or IT staff.



3. Cybersecurity Essentials



- **Phishing Awareness:** Don't click suspicious links or open unexpected attachments. When in doubt, verify with IT.
- Strong Passwords: Use strong mix of upper/lowercase letters, numbers, and symbols.
- Multi-Factor Authentication (MFA): Always enable it when available.
- **System Updates:** Allow automatic updates and restarts to patch vulnerabilities.
- Email Security: PHI must only be sent through secure, HIPAA-approved systems.
- Device Safety: Never use personal USB drives/devices for clinic data.
- Wi-Fi: Connect only to clinic-approved, secure networks.
- Data Backup: Follow your clinic's backup and recovery protocols.

"What's one thing we can each do this week to improve data security in our clinic?"

4. What To Do If Something Happens

- If you suspect a breach, ransomware attack, lost/stolen device, or misdirected email, report it immediately to your HIPAA Privacy/Security Officer or IT department for mitigation.
- Quick reporting helps reduce potential exposure and legal risk.

5. Remember

Protecting patient data is not just compliance—it's patient trust. Every employee plays a role in maintaining privacy and security every day.

